

Who is Public Partnerships?

Public Partnerships currently serves over 113,910 individual self-directing program participants, their 130,154 support workers, and manage \$81 Million in goods and services annually. We operate in 21 states, cover 53 Self-Directed programs, and are the largest, most experienced Financial Management Service (FMS) provider serving Medicaid populations.

In Virginia alone, we currently partner with four Managed Care Organizations; servicing over 13,000 members and over 15,000 attendants across the state. Virginia participants are the elderly, individuals with development and intellectual disabilities, and physical disabilities, who prefer to remain in their homes and active within their communities as opposed to restrictive institutional and agency model options.

Why PPL?

Public Partnerships, LLC (PPL), a PCG company, was first developed to help the Robert Wood Johnson Foundation's (RWJ) national pilot demonstration in Participant-Direction in 1999. We have served as the Virginia F/EA for Consumer Direction since 2006. We have applied lessons learned throughout our tenure, always keeping the Medicaid individuals receiving this service and their journey as our highest priority.

PPL was the first contracted F/EA designated to work with Managed Care Organizations in the CCC Plus program established in 2017. We currently assist nearly 60% of the of the Consumer-Directed population in self-directing their care, trusting and relying on us to pay their attendants.

Self-directing the care you need or that of a loved one IS a BIG decision!

It allows you to focus on living your life in a way that gives you or your loved one the greatest choice and control that you want. All while, Public Partnerships focuses on paying your attendants for the services you need and managing their taxes.

We would LOVE to share more about how your needs and that of your family, combine with our:



Reliability:

We have serviced Virginians self-directing their care since 2006 and while smaller competitors are coming and going, we are not going anywhere. We stand by you!



Enrollment Assistance:

To assist with expediting the enrollment process, PPL has a streamlined online enrollment that alleviates the mailing of enrollment packets. In addition, we have a dedicated phone line for over-the-phone enrollment. This option allow employers the opportunity to start the enrollment process with the assistance of a PPL Representative.



Convenience:

Timesheet management, entry and approval can also be done on-the go via an easy-to-use Time4Care™ mobile app.



Service:

Timesheet management, entry and approval as well as spending and budget reports are available 24/7 via our BetterOnline™ Web Portal.



Satisfaction:

Public Partnerships continues to be awarded an A+ rating by the Better Business Bureau.

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Customer service:

Days/hours:

Monday to Friday,
8 am - 8 pm

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