

Hello!

Public Partnerships is pleased to provide Electronic Visit Verification (EVV) for the Personal Preference Program. EVV technology is available with the Time4Care™ mobile app. As a personal care employee, you know it is important to record your work hours and service notes accurately. EVV allows you to easily record your hours as you deliver care to your participant(s).

When you clock in, and when you clock out, the app will record the details of your service shift including your location. Your location is not tracked during your shift while you are providing care to the participant. Your Participant can also use the Time4Care mobile app to approve your timesheets.

Do you need to use EVV?

Yes! In December 2016, Congress passed the 21st Century Cures Act. The Cures Act set new rules for Personal Care Services (PCS) in self-directed programs, including the Personal Preference Program.

Public Partnerships is supporting the New Jersey Division of Medical Assistance and Health Services to implement EVV for all Managed Care Organizations. All Managed Care Organizations will begin using EVV by the end of 2022. To help make this transition easier, Financial Consultants at Public Partnerships have begun providing training to all members as of April 1st, 2022.

Webinars will be available live and recorded, in both Spanish and English, that you can attend. User guide materials will also be mailed to you. The full webinar schedule is available here: www.publicpartnerships.com/njppp-evv.

EVV is required for all non-live in employees. **If you live with the participant you support, you do not have to use EVV, but you can if you want to.** You can continue to submit your time worked using portal, Time4Care, or paper timesheets. If you are unsure whether you qualify for a Live-in Exemption, your participant's Financial Consultant can help.

All employees are asked to download and begin using the Time4Care mobile app as soon as possible to become familiar with the features. If you are using the Time4Care app now, you can keep using it.

The app is free to download from Apple's App Store or the Google Play Store. The app works on any location services enabled smart phone or tablet. Also included with this communication are "How to Download" and "Frequently Asked Questions" sheets. These documents will help you get started. Please let us know if you have any other questions. You may also call or email us at 1-833-204-9041 or cs-njppp@pcgus.com.