

# FEDERAL TELEPHONE ASSISTANCE PROGRAM (TAP)

*The federal Lifeline and LinkUp telephone assistance programs provide a discount on your monthly telephone bill for landline service and installation, or cellular service (including minutes, text and data).*

Those participating in any of the following programs should qualify for this benefit: Supplemental Security Income, Medicaid, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance (Section 8), Federal Veterans Pension, or Federal Veterans Survivors Pension. Additionally, persons may qualify if their income level is below 135% of the Federal Poverty Line. Those applying must provide proof of participation in the qualifying programs and/ or income eligibility.

The Lifeline program is limited to one discount per household. The discount is different with each provider and certain restrictions may apply.

**For more information, please contact the provider for details on the level of services or discounts they provide:**

<b>AT&amp;T</b>	<b>800-331-0500</b>	<a href="http://www.att.com/home-phone/lifeline/">www.att.com/home-phone/lifeline/</a>
<b>CenturyLink/United Telephone Co of NJ</b>	<b>800-201-4099</b>	<a href="http://www.centurylink.com/Pages/Support/LifeLine">www.centurylink.com/Pages/Support/LifeLine</a>
<b>Nexus</b>	<b>877-870-9222</b>	<a href="mailto:CustomerFeedback@REACHOUTMOBILE.COM">CustomerFeedback@REACHOUTMOBILE.COM</a>
<b>Tracfone (cellular service)</b>	<b>800-977-3768</b>	<a href="http://www.safelink.com">www.safelink.com</a>
<b>Verizon New Jersey</b>	<b>888-337-3339</b>	<a href="http://www.njshares.org/otherPrograms/communications-lifeline.asp">http://www.njshares.org/otherPrograms/communications-lifeline.asp</a>
<b>Virgin Mobile (cellular service)</b>	<b>888-898-4888</b>	<a href="http://www.assurancewireless.com">www.assurancewireless.com</a>
<b>Warwick Valley Telephone Company</b>	<b>800-952-7642</b>	

**\*If you do not currently have a smartphone, Lifeline has resources for free smart phones for Medicaid recipients. The member or employee may apply directly at: <https://www.lifelinesupport.org/lis/>**

**There are low-income internet programs from internet service providers (ISPs) that can help with your internet bill. These programs help reduce the cost of staying connected for families that also qualify for public assistance programs such as the National School Lunch Program/ Housing Assistance/ Medicaid/ SNAP/ SSI/ etc.**

## **ASSISTANCE FOR ALL FAMILIES:**

### **Internet Essentials from Comcast**



**1-855-8-INTERNET (1-855-846-8376)**



**<https://internetessentials.com>**

Low cost internet for \$9.95, computer or laptop for \$149, and basic online computer training. Also, you will receive 2 months of complementary Wi-Fi service for students K-12.

*\*Existing Xfinity Internet customers are not eligible for Internet Essentials.*

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### **Spectrum Internet Assist**



**844-488-8395**



**<https://www.spectrum.com/browse/content/spectrum-internet-assist>**

Provides reliable, high-speed internet access, including discounted 30 Mbps high-speed internet, along with Security Suite and an internet modem, at no additional charge.

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### **Altice Advantage from Optimum**



**866-200-9522**



**<https://www.alticeadvantageinternet.com/>**

Internet service for \$14.99 per month, including free equipment, unlimited data, discounted installation, and the option of a laptop for \$149.99.

## **ASSISTANCE FOR FAMILIES WITH STUDENTS:**

### **Connect2Compete - Affordable Home Internet**

Provides home internet service for families with at least one student (k-12) receiving government assistance. Similar discounted internet services are provided for recipients of Medicaid and Veteran's Assistance. Please call the individual providers listed below for more details.

#### **Connect2Compete/Mediacom**



**855-904-2225**



**<https://mediacomc2c.com/>**

#### **Connect2Compete/COX**



**855-904-2225**



**<https://mediacomc2c.com/>**