

Paper checks aren't your only option. Try Direct Deposit.



Direct Deposit, also known as Electronic Funds Transfer (EFT), is the fastest and safest way to receive your check. Your payment can be deposited directly into your checking or savings account of your choice. To sign up, complete the Payment Change of Information Form.

I signed up. Now what?

Once you complete and submit your Payment Change of Information Form, PPL will process your account information in the BetterOnline Web Portal. Your direct deposit account will become active after PPL is able to verify your account number with your bank. This process takes 1-2 pay cycles from the time we receive your completed application.

If there is a change in your bank account information, your PPL payment account will be taken off direct deposit until your new bank account information is received and verified. You will receive paper checks in the interim period.

- ✓ No check cashing fees.
- ✓ No missing checks that need to be reissued.
- ✓ Easy, convenient, faster access to payments.

Choose Direct Deposit.

Enrolling is Easy

Fill out the NY TBI & NHTD Payment Change of Information Form and return it to Public Partnerships. You can download this form on the PPL Program Website or contact your RRDC or PPL Customer Service to obtain a form.

Return completed forms to:

1. Your RRDC contact
2. PPL Customer Service (pplny-cs@pcgus.com)