

Enroll A New Provider

Using PPL's Over The Phone Enrollment

Getting a new Provider started in the MI Health Link Self-Determination Option Program is quick and simple with PPL's Over The Phone Enrollment.

What is PPL's Over The Phone Enrollment?

Our Over The Phone Enrollment is a simple way to start the enrollment process for a new Provider. An Employer of Record, Authorized Representative, Member, or Provider can begin the enrollment process with one easy call. By calling in and providing PPL with specific information, we will be able to add the new Provider to PPL's Web Portal immediately after the call and mail or e-mail a pre-populated Provider packet to the requested address.

How do I get started?

You can begin Over The Phone Enrollment by calling **1-877-908-1752**. Our representatives are available Monday-Friday from 9am - 6pm Eastern Standard Time. The caller will need to be prepared to give PPL the following information to complete the Over The Phone Enrollment Process:

- Program Name: MI Health Link
- Member's Public Partnership Identification Number
- Employer of Record's Legal Name
- Service(s) that will be provided by the new Provider
- Provider's Legal Name
- Provider's Address
- Provider's Phone Number
- Provider's Social Security Number
- Provider's Date of Birth

How do I get support with completing the required forms accurately?

When you receive the pre-populated Provider packet call our Customer Service Team at 1-855-388-4097. We will walk you through the steps to complete each form correctly.

