

August 17, 2020

Direct Care Worker Hero Pay

Act 24 of 2020 distributed federal funding Pennsylvania received through the Cares Act to support the statewide response to COVID-19. The state has allocated Cares Act funds for “Hero Pay” for Direct Care Workers in the consumer-directed program.

DCWs who provided services from 3/15/2020 through 5/30/2020 qualify to receive Hero Pay. PPL worked with Office of Long-Term Living to determine the Hero Pay amounts for qualifying DCWs. The payment amount is based on hours worked up to 40 hours per week during the 3/15 – 5/30/2020 COVID period. The estimated gross payment amount that a DCW can receive will range from a few dollars to over \$2,400. PPL is updating its system to pay the Hero Pay to Direct Care Workers as soon as possible.

If you have any questions, please call PPL Customer Service at 1-866-908-1750.

Thank you,

Public Partnerships, LLC