



Electronic Visit Verification (EVV) Community Forums

To comply with Federal law, you MUST make sure your workers check in and check out EVERY time they provide care. To help you and your workers better understand and comply with this requirement, PPL will be hosting a series of Community Forums.

Please join us for personalized assistance with:

- **Creating/Accessing an Account**
- **Downloading the App**
- **General EVV Questions**
- **Lifeline Smartphone Application**
- **Hands-on Training**
- **Sample Clock-in/out**
- **How to Approve/Reject Time**

You can pick the time that is most convenient for you by signing up for an appointment. Please go to the following URL: <https://www.picktime.com/TNEVVForums> and follow the instructions. Please bring your smartphone or GPS enabled device with you so that PPL staff can assist with setup and/or specific questions.

We understand if you don't want to sign up and just want to drop in. That's fine, however, drop-ins will be assisted on a first-come, first-served basis after those who have signed up for an appointment. Space is limited, so we encourage you to sign up early to make sure you get the appointment time that works best for you. If you need assistance with signing up for an appointment, please contact your Supports Broker.

EAST

November 18, 2019

South Coast Pizza
1103 Sevier Ave SE
Knoxville, TN 37920
Time: 10:00 am - 3:30pm

November 20, 2019

Appalachian Community Federal
Credit Union
5034 Bobby Hicks Hwy #2
Gray, TN 37615
Time: 9:00 am - 3:30pm

November 21, 2019

Orange Grove Center
615 Derby Street
Chattanooga, TN 37404
Time: 9:00am - 3:30pm

MIDDLE

November 11, 2019

Metro Nashville West Precinct
5500 Charlotte Pike
Nashville, TN 37209
Time: 9:00 am - 3:30pm

November, 22, 2019

South Central TN AAAD
101 Sam Watkins Blvd
Mt. Pleasant, TN 38474
Time: 9:00am - 2:00pm

November 22, 2019

UCHRA
580 South Jefferson Ave, Suite B
Cookeville, TN 38501
Time: 9:00am - 2:00pm

WEST

November 13, 2019

ACMS AAAD
2670 Union Ave Extended, Suite
1000
Memphis, TN 38112-4416
Time: 9:00 am - 3:30pm

November 14, 2019

ACMS AAAD
2670 Union Ave Extended, Suite
1000
Memphis, TN 38112-4416
Time: 9:00 am - 3:30pm

November 15, 2019

Southwest AAAD
102 E College St.
Jackson, TN 38301
Time: 9:00 am - 2:00pm