



Your Program Requires You to Use the Time4Care™ Mobile app for Electronic Visit Verification (EVV)



What is EVV?

EVV works with a mobile app to record your Direct Care Worker's (DCW) start time, end time, and location at the start and end of their shift. The use of EVV can cut down on misuse. EVV can also help the participants receive the same services. There are many types of EVV options, but your program is using the Time4Care mobile app as an EVV solution.

Why do we need to use EVV?

In December 2016, Congress passed the 21st Century Cures Act. The Cures Act set new rule needs an Electronic Visit Verification (EVV) to know the clock in and clock out time for Home and Community Based Services, including self-direction programs.

Do I need to use Time4Care?

You can use Time4Care to accept your DCW's timesheets. You can either download the app to your phone or tablet or accept DCW's hours using your DCW's cell phone or tablet. The BetterOnline web portal can also be used to accept your DCW's timesheets.

How does it work?

Time4Care EVV works by using a cellphone or tablet's GPS (Global Positioning System) to record the DCW's location. Location capture happens when a DCW clocks in and when they clock out using the app. Location information is not tracked unless the DCW clocks in or out. The Time4Care app knows the time a DCW clocks in and out and the total hours worked. The app also knows service codes and notes. In many cases, will work if cell service is not available. The app works because the phone or tablet's GPS still knows the location data while the app reflects the time, services and notes in offline mode. The known data uploads when cell service is available.

Will I be trained?

Yes, training on how to download and use the mobile app will be provided in several formats.

What are the benefits for me?

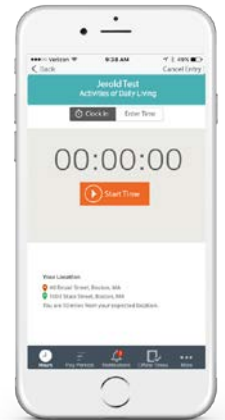
EVV gives added peace of mind that your DCW(s) give services during the hours they are scheduled. makes DCWs more accountable for their work hours. By cutting down misuse, waste, and abuse, EVV helps home and community-based services programs (HCBS) remain healthy and available for participants.

What are the benefits for my DCW(s)?

Saves Time - Cut down on the extra time that would be needed to enter notes, services and time on paper timesheets.

Reduces Errors - Time4Care corrects entries as they are entered. This feature helps cut down on typing errors so that timesheets are correct the first time.

Improves Output - Time4Care collects "real-time" data when entering notes and services daily. Regular data collection helps to reduce late timesheet entries which can delay payments.



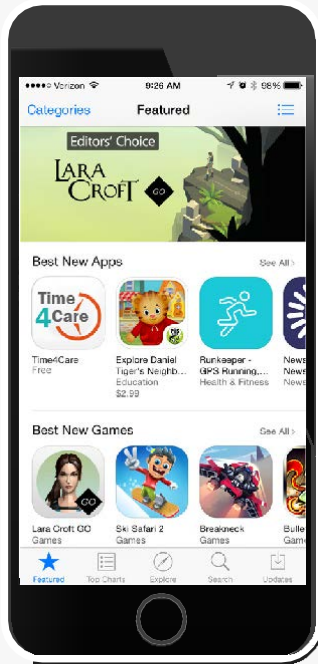
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DEPARTMENT OF HUMAN SERVICES



Time4Care™ Download it Anywhere

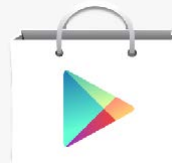
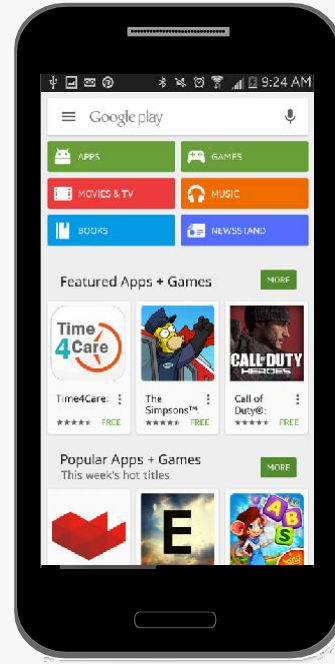
How to download the free* Time4Care™ app on your mobile phone or tablet

iPhone



1. Go to "App Store"
2. Select "Search" at the bottom of the screen
3. Type "Time4Care"
4. Select "Get"
5. Select "Install"

Android



1. Select the "Apps" icon
2. Swipe left and right until you find the Play Store icon. Select it.
3. Search "Time4Care"
4. Select "Install"

* Standard Data Usage Rates May Apply

Where Can I Learn More?

You can go to www.publicpartnerships.com/Time4Care/Time4Care_EVV.html for information about the Time4Care mobile app.