



Attention Virginia Consumer-Direction Attendants: Public Partnerships is Going Green...and Helping You Go Easy!

In efforts to go green, and to make it easier for you to receive information whenever you want it, Public Partnerships LLC (PPL) will no longer mail pay stubs. VA Cardinal Care, through Public Partnerships LLC (PPL) will make your pay stub available for viewing and saving on the BetterOnline™ Web Portal. If you are not familiar with the BetterOnline Web Portal, follow these steps to learn how to log in:

How do I create an account in the PPL Web Portal?

1. Visit www.publicpartnerships.com
2. Click the “Sign Up” link in the upper right-hand corner
3. Select “Virginia” from the drop down list
4. Select “VA Cardinal Care Program”
5. Select “Provider”
6. Continue by entering the information specific to you

How do I view my pay stub via the PPL Web Portal?

1. Go to the Web Portal: <https://fms.publicpartnerships.com/PPLPortal/EVVProvider/Index>
2. Log in with your username and password
3. Under the ‘Provider Archived Timesheet’s tab, switch Timesheet Status to “Paid” (defaults to Unpaid)
4. Click “Search”
5. All paid timesheets will appear. To the right of the paid timesheet, under the ‘Check Number’ column, the pay stub number will appear
6. Click on the pay stub you want to view. A popup screen will appear asking whether you want to open or save your paystub. If you just want to view it, just click ‘Open’ to view it

If you need help accessing the web portal, contact PPL customer service at 1-833-549-5672 or pplva@pcgus.com .