

## *Hello!*

Public Partnerships is pleased to provide Electronic Visit Verification (EVV) for the New Jersey Personal Preference Program. EVV technology is available with the Time4Care™ mobile app. EVV is a way to electronically verify that your employee's work hours are accurate. EVV is a way to be sure that you get the care you need and may help to reduce fraud.

### **Does your employee need to use EVV?**

Public Partnerships is supporting the New Jersey Division of Medical Assistance and Health Services to implement EVV for you through all Medicaid Managed Care Organizations. All Managed Care Organizations will begin using EVV by the end of 2022. To help make this transition easier, Financial Consultants at Public Partnerships have begun providing training to all participants as of April 1<sup>st</sup>, 2022.

Training options will include explanations by your Financial Consultants during quarterly visits, live and recorded webinars in both English and Spanish, and availability of an EVV Help Desk. User guide materials will also be mailed to you.

Electronic Visit Verification (EVV) is a requirement of a federal law called the 21st Century CURES Act. All states, including New Jersey, must have EVV systems for direct care workers who provide Medicaid funded personal care and home health care services, including both agency and self-directed workers in the Personal Preference Program.

### **When do I need to begin using EVV?**

Participants enrolled in WellCare will begin using EVV as of June 6<sup>th</sup>, 2022.

Following the implementation of individuals enrolled with WellCare, members from another MCO will transition in. For an up-to-date timeline over the next few months, please continue to visit [www.publicpartnerships.com/njppp-evv](http://www.publicpartnerships.com/njppp-evv).

Electronic Visit Verification is required for all non-live in employees. **If your employee lives with you, they do not have to use EVV, but they can if they want to.** They can continue to submit their time worked using portal, Time4Care, or paper timesheets. If you are unsure whether or not your employee qualifies, your Financial Consultant can help.

### **What will EVV do?**

Time4Care allows your employee(s) to clock in and clock out to record their time and location. The Time4Care app logs their location *only at the time of the clock in and out*. It does not record their location at any other time. You can use Time4Care to approve employee(s) timesheets.

**All employees are asked to download and begin using the Time4Care mobile app by June 6<sup>th</sup>, 2022. The app is free to download from Apple's App Store or the Google Play Store. Participants can also download and use the app for free in order to approve or reject time submissions, but participants do not need to use the Time4Care app. They can instead continue to use PPL's BetterOnline web portal for the review, approval, or rejection of time sheet submissions. If you or your employee(s) are using the Time4Care mobile app now, you can keep using it without any interruption.**

The Time4Care app works on any location services enabled smart phone or tablet. Also included with this communication are "How to Download" and "Frequently Asked Questions" sheets. These documents will help you get started. Please let us know if you have any other questions. You may also call or email us at 1-833-204-9041 or [cs-njppp@pcqus.com](mailto:cs-njppp@pcqus.com).