

COVID-19 Supplemental Support Payment FAQs

On August 10, 2021, the General Assembly of Virginia approved a one-time \$1,000 COVID-19 supplemental support payment for consumer-directed (CD) attendants who worked from July 1, 2021 to September 30, 2021. The Department of Medical Assistance Services (DMAS) and each Managed Care Organization (MCO) will work directly with all Fiscal/Employer Agents to process these payments.

Who qualifies for the supplemental payment?

Consumer-Directed (CD) personal care attendants who submitted shifts and were paid for dates of service July 1, 2021 through September 30, 2021 will be eligible to receive the supplemental payment.

Which CD services qualify for the supplemental payment?

Qualifying services include personal care (service code S5126), respite care (code S5150), and companion care (S5136) provided through the Early Periodic Screening, Diagnosis and Treatment (EPSDT) benefit, Developmental Disability Waivers, or the Commonwealth Coordinated Care Plus Waiver.

What will an attendant need to do to receive supplemental pay?

Nothing. DMAS and the MCOs are working with each F/EA to identify eligible attendants who submitted shifts and were paid for dates of service July 1, 2021 through September 30, 2021.

When will attendants receive this payment?

A Medicaid bulletin regarding the one-time payment was issued November 1, 2021. DMAS anticipates payments will be made no later than March 2022. Eligible attendants will receive their payment from one of three Fiscal/ Employment Agents: Consumer Direct Care Network, Public Partnerships, LLC, or ACES\$ Financial Management Service. As more details are available, information will be posted on the DMAS website: <https://www.dmas.virginia.gov/#/covid>.

If an attendant worked for multiple employers, will they receive more than one payment?

No. Each eligible attendant may only receive one Covid-19 supplemental support payment, regardless of the number of employers.

Are parents of minor children and spouses eligible to receive the supplemental pay? Yes, parents of minor children and spouses that provided services during the timeframe of July 1, 2021 through September 30, 2021 will be eligible to receive the supplemental pay.

Is there a minimum amount of hours that the attendant must have worked to be eligible for the supplemental payment? No, any hours worked from July 1, 2021 to September 30, 2021 will qualify the attendant to receive the supplemental payment.

Will taxes or garnishments be withheld from the supplemental payment?

Yes. All applicable taxes and withholdings will apply. This includes garnishments.

Where can I ask specific questions about my eligibility or taxes?

Attendants may contact their F/EA for information regarding eligibility and taxes.