



FRONT LINE WORKER DURING COVID-19 STATE OF EMERGENCY

The bearer of this document is a Direct Service Worker (DSW) in the Participant Direction Option (PDO). The PDO program is offered through Long Term Care Health Plans that are contracted with the Agency for Healthcare Administration to provide critical personal care and medical services to individuals with disabilities and other complex needs.

It is essential that this employee be able to work and travel to and from their work location(s) during the COVID-19 State of Emergency.

Direct support professionals, home health aides, and similar staff are essential front line workers in our health care system.

The employer of this person can verify their employment and shift schedule at any time of the day or night.

Thank you for your assistance in ensuring their safe and timely passage