

MI PDO Program Contact Info

Our Customer Service Center can help with questions about enrollment, timesheets, and many other topics concerning the MI Health Link Self-Determination Option.

How to Contact Us

Customer Service Telephone: 1-855-388-4097

Customer Service E-mail: mihealthlink@pcgus.com

TTY: 1-800-360-5899

Over The Phone Enrollment Telephone: 1-877-908-1752

Paperwork Fax: 1-855-671-5300

Paperwork E-mail: mipplfax@pcgus.com

Timesheet Fax: 1-855-671-5296

Web Portal: <https://fms.publicpartnerships.com>

Hours of Operation

Monday – Friday: 8:30 AM to 5:00 PM

Busy, or on the go?

E-mail us at mihealthlink@pcgus.com. Our customer service team will quickly respond to your e-mail and you may read our reply when it's convenient for you.

Need Timesheets, Mileage, or Enrollment Forms?

Visit our website at www.publicpartnerships.com. You can access forms by selecting "Who We Serve," selecting Michigan from the map of the United States, and then choosing the *MI Health Link Self-Determination Options* link.

Have you visited the PPL Web Portal?

Visit the PPL Web Portal at <https://fms.publicpartnerships.com>. You'll find many great and easy-to-use resources available to you, such as:

- Creating, reviewing, and submitting Electronic Timesheets
- Checking the status of your past and present timesheets
- Getting a real-time report on the balance of your service plan (*Member/Employers only*)
- Viewing and Printing pay stubs

Please contact us if you have any questions!