

WHO IS PUBLIC PARTNERSHIPS?

Public Partnerships currently serves over 120,264 individual self-directing program participants, and their 133,988 Care/Support Workers, and manages \$3.2 Billion in Managed Funds annually. We operate in 22 states, covering 43 Self-Directed programs, and are the largest, most experienced Financial Management Service (FMS) provider serving Medicaid populations.

In Colorado alone, we currently partner with Health Care Policy and Financing and serve over 3,000 members and over 9,000 attendants across the state. Colorado participants are the elderly, individuals with development and intellectual disabilities, and physical disabilities, who prefer to remain in their homes and active within their communities as opposed to restrictive institutional and agency model options.

WHY PPL?

Public Partnerships LLC | PPL, a PCG company, was first developed to help the Robert Wood Johnson Foundation's (RWJ) national pilot demonstration in Participant-Direction in 1999. We have served as the Colorado F/EA for Consumer Directed Attendant Support Services since 2009. We have applied lessons learned throughout our tenure, always keeping the Medicaid individuals receiving this service and their journey as our highest priority.

PPL was one of the earliest F/EA providers in Colorado. We currently assist nearly 80% of the CDASS population in self-directing their care. Members we serve trust and rely on us to pay their attendants.

Self-directing the care you need or that of a loved one IS a BIG decision!






It allows you to focus on living your life in a way that gives you or your loved one the greatest choice and control that you want. All while, Public Partnerships focuses on paying your attendants for the services you need and managing their taxes.

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We would LOVE to share more about how your needs and that of your family, combine with our:

-  **RELIABILITY:** We have serviced Coloradans self-directing their care since 2009 and while smaller competitors are coming and going, we are not going anywhere. We stand by you!
-  **ENROLLMENT ASSISTANCE:** To assist with expediting the enrollment process, PPL has a streamlined online enrollment that alleviates the mailing of enrollment packets. In addition, we have a dedicated phone line for over-the-phone enrollment. This option allow employers the opportunity to start the enrollment process with the assistance of a PPL Representative.
-  **CONVENIENCE:** Electronic Visit Verification time entry, time management and approval can be done anytime, anywhere with our easy-to-use Time4Care™ mobile app.
-  **SERVICE:** Time management and approval as well as spending and budget reports are available 24/7 via our BetterOnline™ Web Portal and our Time4Care mobile app.
-  **SATISFACTION:** Public Partnerships continues to be awarded an A+ rating by the Better Business Bureau.

CUSTOMER SERVICE
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